

COUNTY OF LOUISA

MONTHLY DEPARTMENT REPORT

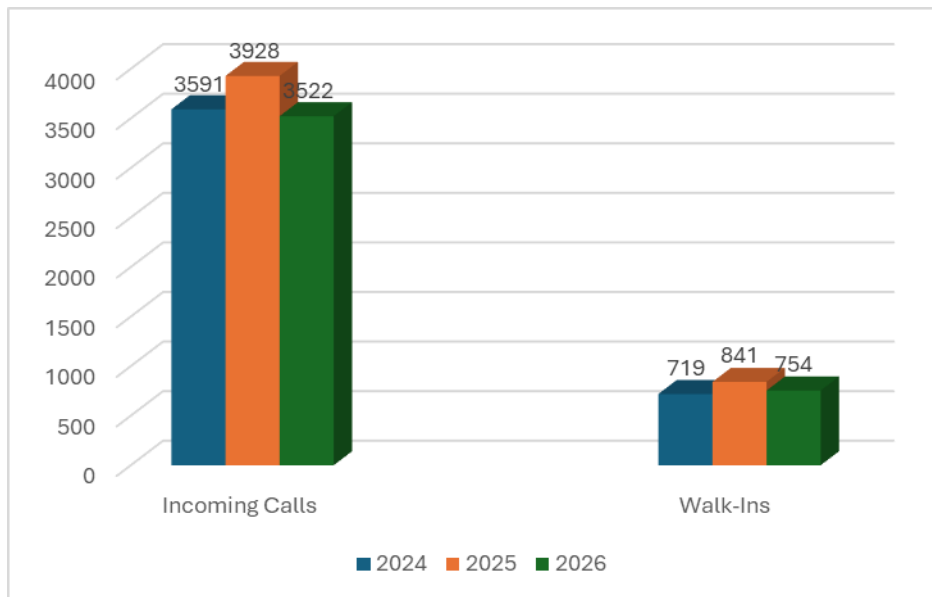


Department: Human Services

Period: July 2026

INDICATORS AND STATISTICS

CUSTOMER SERVICE:



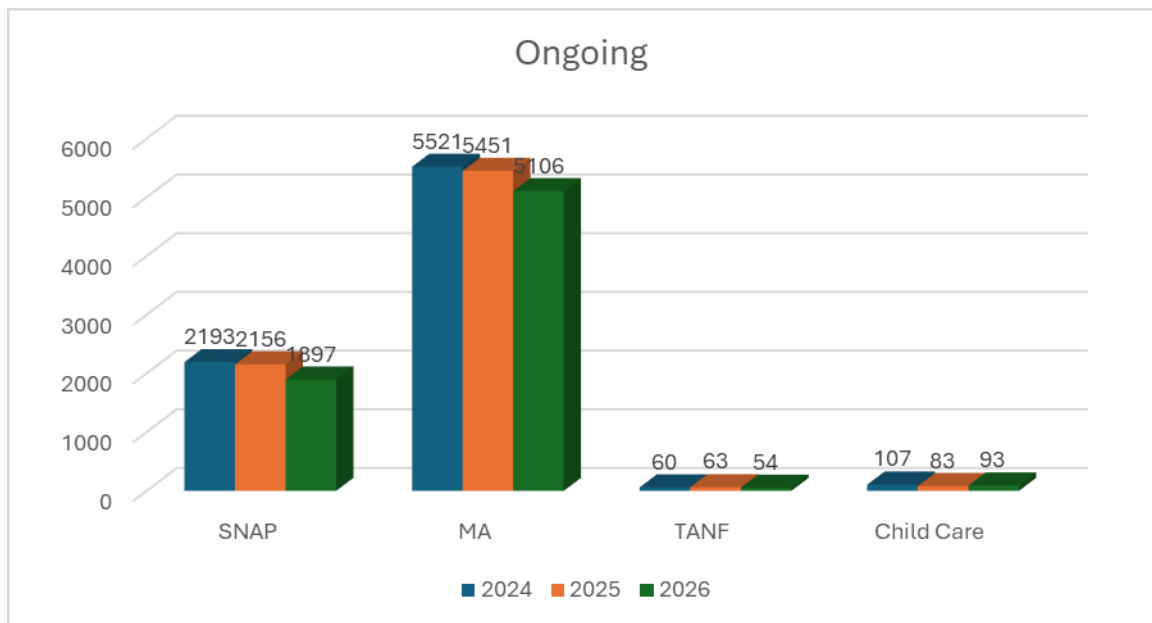
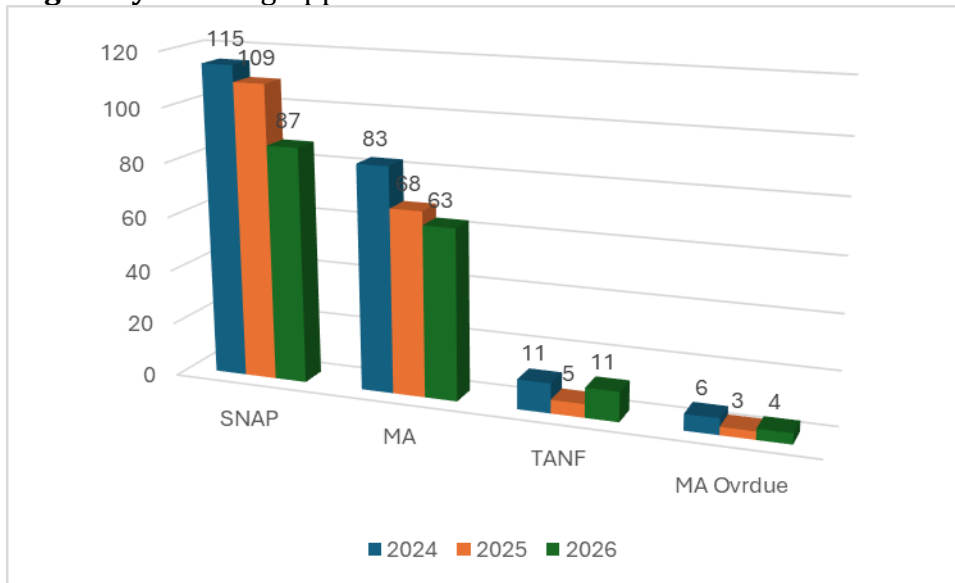
Incoming calls decreased by 13% from the month of June to July and by 10% from the same month in 2025. Foot traffic experienced a decrease of 4% from June to July and a 10% decrease from the same month in 2025. The average visitors to the local agency were just over 34 per day. The highest number of clients to the local agency was observed on Wednesdays, with the lowest number seen on Fridays. There was one observed holiday in the month of July for Independence Day on Friday July 3rd.

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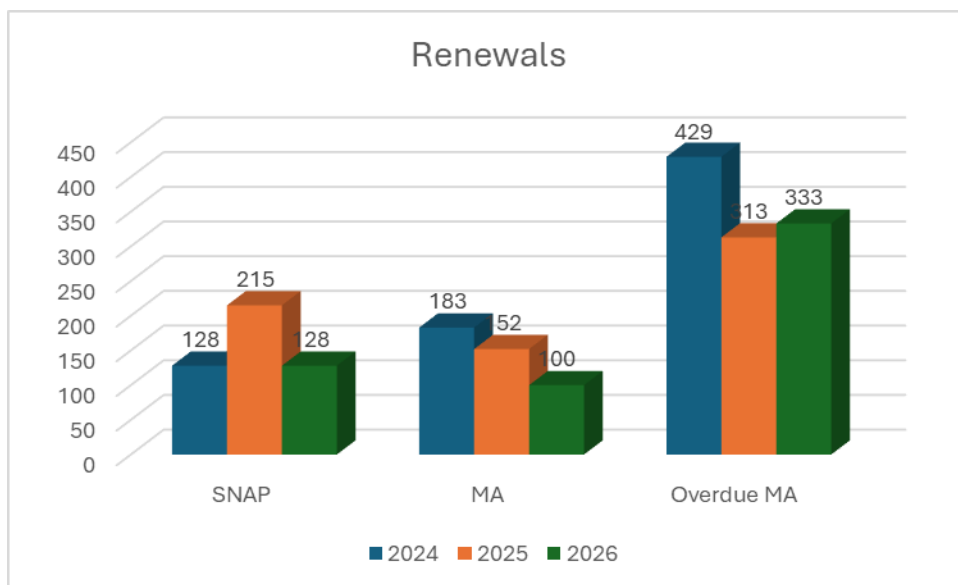


Eligibility: Pending Applications



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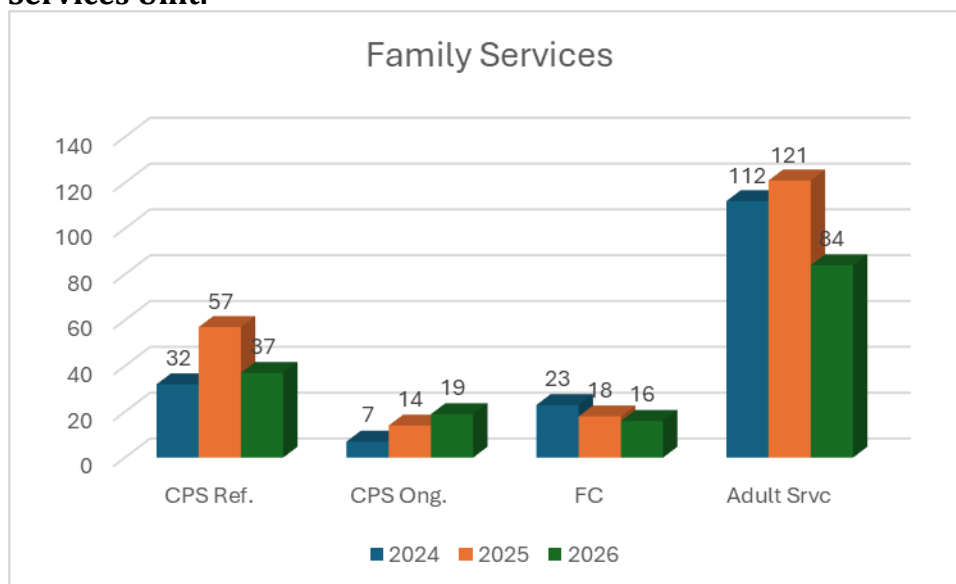
Applications for SNAP and Medicaid decreased in the month of July with TANF applications remaining fairly steady. There has been a noticeable decrease in Ongoing cases due in part to changes in the eligibility requirements for those programs. Program renewals for SNAP and Medicaid decreased. The number of Medicaid renewals that are overdue increased slightly. New staff are still training but have begun to process cases which require supervisory approval. Two workers are out on medical leave, two contract workers have declined to renew their contract, and there are two vacancies to be filled in the benefits unit.

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Services Unit:



FOSTER CARE SUMMARY:

No new youth placed in foster care this month. One youth was successfully discharged from residential treatment and placed on a trial home placement. They will be turning 18 in November. One youth will be turning 18 in August and will likely be discharged as they are not interested in the Fostering Futures program.

As of June 2026, there are 16 youths in foster care. Four (4) youths have been in care for less than 12 months, two (2) youths have been in care for more than 12 months, but less than 24 months and six (6) youths have been in care for more than 24 months. Each of these youths has had a face-to-face visit in July as required by State and foster care policy.

Seven (7) youth are in congregate care, one (1) youth is in a non-relative foster home placement, and four (4) youth are in the Fostering Futures program. Three (3) youths are in a relative placement, and one (1) youth on a trial home placement.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

The Foster Parent Resource Coordinator is actively recruiting and training prospective foster families and kinship families. Our goal is to have 10 available homes in our locality – we currently have 8 fully approved families.



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CPS Summary:

CPS Intake Referrals for July: 37

Below are the number and reason for referral screen outs:

Does not meet definition – 17.

Duplicate referral – 5

Inadequate information – 2

Alleged Abuser not a caretaker – 2

Total – 26

Adult Services Summary:

In the month of July:

- # of APS Reports: 22
- # of AS cases: 3
- # of Guardianship Cases: 59
- Total # of APS/AS/Guardianship Cases: 84

Case closure specific to type of substantiated abuse/neglect/exploitation:

- Self-neglect – 3
- Neglect – 2
- Mental abuse – 2
- Financial exploitation – 3
- Perpetrator a relative – 2

Clients needing protective services and accepts – 1

Clients needing protective services and refuses – 3

Protective services no longer exist – 5

Invalid APS investigation – 1

Unfounded investigations – 8

Invalid Reports – 9

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently twelve (12) In-Home cases and seven (7) Family Support cases. Two (2) cases are court ordered for services. Six (6) cases were opened. There was one (1) court appearance. Two (2) cases have court involvement. Forty-two (42) home visits were made. Sixty-seven (67) clients receive services in these categories.

PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has settled into its new building and is officially open for business.

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PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate President Trump's HR 1 executive order released October 1, 2025.
2. The local agency is actively seeking applications to fill 4 vacancies for BPS I, 1 vacancy for BPS Lead Worker, and 1 vacancy for Family Service Specialist.